

How to make a reservation for an online Zoom Concert

Important: - Please remember that all times shown are French local time (GMT + 1). Please be sure to make any necessary changes to your particular time zone.

Making the reservation

Please remember: - Each concert is made up of two separate halves with a 10-minute interval. The price of each full concert reservation is a minimum donation of 10 € (plus 1€ administration fee). For this reason, please ensure that you have received two Zoom Meeting ID's and the two passwords that make up the two halves of the full concert. Please also remember the reservation fee is 'Per concert' NOT 'Per person'.

1. Choose a concert that you would like to watch from the selection offered on the website.
2. Click on the '**Buy Tickets**' button. This will automatically redirect you to the '**Ticket Taylor**' website general reservation page where you can choose which concert you would like to watch and the date you would like to watch it.
3. Once you have made your concert and date selection, please follow the payment instructions on the screen using either '**Stripe**' or '**PayPal**' for the payment, using either, a debit card or PayPal, ***credit cards cannot be accepted.*** (Please note there will be a 1-euro administration fee per concert reservation).
4. Once your payment has been received you will automatically be sent, by email, a **Zoom Meeting ID** (normally an 11-number code) for each half of the concert, plus a **Password** for each half of the concert (normally a 6 letter / number mix), which will enable you to watch the concert. (Please be sure that you use the correct password with each Meeting ID).

On the day of the concert

You do not need have a Zoom account to access the concert. Access to Zoom, it is very simple and it is free of charge.

However, because Zoom meetings are limited to 100 places, it is necessary for Baron Opera to take reservations before each concert. It is very important that all the steps below are taken to ensure that the concerts are not overbooked.

Zoom meetings are also only 40 minutes long. Therefore, the concerts will be broken up into two halves. It is important to ensure you have the Zoom access codes in the correct order. There will be an interval of 10 minutes between the two halves of the concert.

To access 'zoom'

Type www.zoom.us into the '**address bar**' *not* the '**search bar**' on your computer and click on this to open the zoom page. In the top right-hand corner of the screen, you should see '**Join a meeting**'. Click on this. You will now be presented with another page with a box that has **Join a meeting** above it and the words 'Enter Meeting ID or Personal Link Name' inside it. Type in the first of the concert codes into this box. Then press the **Join** button below the box. This will bring another box asking for the meeting Password. Enter the Password and click join the meeting. Finally, it will ask you If you arrive before the concert begins, simply wait, and when the concert begins, it will appear on your screen automatically. **Please remember**, at the end of the first half of the concert to go back to the 'join a meeting' box by clicking the back arrow until you arrive there, and add the second Meeting ID and Password for the second half of the concert and, as before, wait for the second part of the programme to begin.

It would be wise to check the sound settings on the device you are viewing the concert on before the concert begins and ensure that when the concert begins that the speakers are enabled.

Also, for the best video results, click on the 'Display' icon in the top right of the screen and chose 'Standard'. Then go to the centre icon 'Display Options' and click 'Adjust the Window'. This should make the picture fill the screen. However, there are variations to this depending on your computer but in general, these variations will follow a similar pattern.